



## Quality Policy Statement

Mowden Controls Ltd is a high quality electronics manufacturer specialising in the design, development and/or manufacturer of electronic controls, systems monitoring and measuring equipment including proto-typing, sub-contract assembly, inspection and testing.

A key way to achieve this is by operating a Quality Management System (QMS) in accordance with the requirement of the AS9100D/ISO9001:2015 and ISO80079-34:2011 standards. These business ideologies are based on the following precepts: -

1. Directors and senior managers are committed in implementing a progressive style for the effective leadership and management of personnel that allows the support of other management roles to demonstrate their leadership as it applies to their areas of responsibility;
2. Directors and senior managers are committed in implementing a process approach and risk based thinking which will allow the company to take accountability for the effectiveness of the QMS;
3. Directors and senior managers are committed to ensuring all processes employed by the company to deliver our products and services are determined, resourced appropriately, documented, monitored, measured and achieved to ensure conformance and compliance to: -
  - a. Customer (and stakeholders) requirements and expectations (exceed where possible);
  - b. Business objectives;
  - c. Any applicable industry statutory and regulatory requirements;
4. The requirements of all interested parties are clearly understood so that our products and services can be manufactured, tested, delivered in a timely and professional manner;
5. By continual improvement of the QMS by ensuring risks and opportunities that can affect conformity of products and services, and the ability to enhance customer satisfaction are determined and addressed, and the focus on enhancing customer satisfaction is maintained;
6. All employees are encouraged and supported to search for, and take an active role in identifying and contributing improvements to the QMS, and especially within their respective processes;
7. All employees are competently trained and supported in their area(s) of work;
8. By adopting the values of being a leader in corporate responsibility, morality and ethical trading;
9. Ensure that established quality objectives are compatible with the context and strategic direction of the company, and to ensure that sufficient resources are made available, and that objectives are regularly reviewed through the quality management review process;
10. Directors and senior managers are committed to participating in the monitoring and measurement of the performance of the QMS to ensure it continually achieves its intended results;

This policy has been communicated to all employees and other interested parties, and they are all expected to co-operate and assist in the implementation of this policy, whilst ensuring that their own work, so far as is reasonably practicable, is undertaken without risk to themselves, others or the environment.

This policy is available to relevant interested parties, upon reasonable request.

Signed:

20<sup>th</sup> April 2018

Stephen L. Williams, Managing Director

Issue Date & Issue No

REVISION STATUS HISTORY			
DATE OF ISSUE	ISSUE NO	DESCRIPTION OF AMENDMENT	APPROVED BY
20/04/18	12	Re-wrote business ideologies in line with the requirements of AS9100D/ISO9001:2015	SLW
06/03/17	11	Re-wrote business ideologies in line with the requirements of AS9100C	SLW
14/12/15	10	New quality policy that replaces the old manual version outlined in Section QM01	SLW
13/01/01	1-9	Old versions of QM01	SLW