



Policy Ref: MS01 (Iss:2)

MISSION STATEMENT

MISSION & VISION:

At Mowden Controls Ltd, we want to ensure our dedication to maintaining the fundamental principles of fairness, honesty and common sense, which are the heart of the Company's philosophy, values and corporate standards. A Strong moral compass and a strong commitment to ethical trading form the basis for all of our relationships with our employees, customers, partners, stakeholders, interested parties, competitors and suppliers. Preserving these values and business ethics is a responsibility that falls to all of us, and we will ensure they are integrated throughout the company.

We are a competitive, flexible, energetic and market focused company that develops and delivers innovative solutions. We aim to consistently outperform our peers in quality, value, innovation by offering a unique and tailored service that delivers continual high levels of customer satisfaction, while encouraging and promoting employee creativity, innovation and teamwork in a continuously improving and dynamic work environment.

VALUES & PHILOSOPHIES:

Our core business values and philosophies are: -

- **Customer Driven:** We are in business to deliver value to our customers and develop customer relationships which provide services tailored to specific customer needs;
- **Business:** Apply cost effective production systems and sound fiscal planning, and apply continuous process improvement strategies to ensure the highest quality products and services;
- **Integrity:** We will always be transparent in our dealings;
- **Passion for Excellence:** We will stretch ourselves to make the difference;
- **People Focused:** Success for our business will be determined by our people. By providing employees with on-going training and development to enhance knowledge and skills, develop problem solving and decision making abilities, and offer opportunities for advancement;
- **Innovative Problem Solving:** We pride ourselves in our ability to solve our customer's problems. By working in partnership to understand their needs and provide high quality products and services;
- **Workplace:** Provide a work environment which motivates our employees and encourages independence, co-operation, respect and humour;
- **Teamwork:** Teamwork underpins our business. We recognise the value of all employees in attaining our goals, we clearly accept that only by working together as a team can we continually provide quality products and services, and that the company will achieve continual improvement by working co-operatively to solve problems and develop solutions;
- **Respect & Support:** We will at all times treat all individuals with courtesy, dignity and respect, and will recognise the strengths of those we work with and focus our efforts on helping individuals overcome their weaknesses;

Approved By:

22/03/2018

Stephen L. Williams, Managing Director

Date Approved

REVISION STATUS HISTORY

DATE OF ISSUE	ISSUE NO	DESCRIPTION OF AMENDMENT	APPROVED BY
22/03/18	2	Initial 3-month review undertaken; added Integrity & workplace values; Added corporate logo	SLW
18/12/17	1	Mission Statement reviewed and approved for issue in to the AS9100D/ISO9001:2015 QMS	SLW