



Policy Ref: PRODOBS (Iss:1)

Product Obsolescence Policy

Mowden Controls Ltd has served the Electronics and Electrical manufacturing industry for over 50-years and we fully recognise and understand the importance of the industrial market life cycle. Our own ranges of manufactured products are produced with an expected lifecycle of between 10-15years.

Our general policy is to avoid product obsolescence. However, in today's rapidly changing world, components become obsolete for many reasons, including continual advancements in technologies. As a company, we endeavour to ensure that fully compatible migration paths to second sources and other replacement components in the event of the obsolescence of parts used within our products.

With over 50-years of knowledge and experience of the electronics product manufacturing industry, and through the long term development of business partners and preventative measures, Mowden Controls Ltd is able to remain largely immune to potential problems caused by parts obsolescence or cancellation.

As a pro-active business, we work tirelessly to: -

- a) Develop close working business partnerships with component manufacturers and franchised distributors
- b) Maintain adequate stock levels of common components
- c) Establish secondary sources for the provision of replacement components
- d) Ensure where applicable we can purchase a lifetime of discontinued or obsolete parts
- e) Design review to allow the redesign of products to support new parts, offering continual functional compatibility

Mowden Controls Ltd will not make obsolete, a product that is still commercially viable, or has a fixed term purchase contract.

In the rare instance that a supplier discontinues a component/part vital to the manufacture of any of our product range, we will notify all affected customers, providing them with our new solution, and allowing a period of 3-months to resolve any potential design, manufacturing and/or commercial use issues.

Approved By:

A handwritten signature in black ink, appearing to read 'S. Williams'.

06/03/2017

Stephen L. Williams, Managing Director

Date Approved

REVISION STATUS HISTORY			
DATE OF ISSUE	ISSUE NO	DESCRIPTION OF AMENDMENT	APPROVED BY
06/03/17	1	Policy reviewed and approved for issue and addition to the quality management system	SLW